

QUICK REFERENCES

- Your Alarm Dealer's Phone Number is:

- Your Monitoring Station's Phone Number is:

- All alarm users should know the passcode and be properly trained to operate your system to help avoid unnecessary dispatches.
- Test your system monthly to ensure it is functioning properly.
- Notify your alarm dealer of any changes to your contact list, including any temporary changes you may need during vacation.

UPDATING INFORMATION

Your Alarm Monitoring and Service Agreement contains all the information regarding your account at Dynamark. It is vital that you review this information to ensure its accuracy.

If any of this information changes during the lifetime of your account you must call your Alarm Dealer to update those changes.

HOME INSURANCE DISCOUNTS

Many Home Insurance companies will offer a discount for homes equipped with a security system. Be sure to contact your insurance company and request a Certificate of Alarm Monitoring from your Alarm Dealer.



We Protect America®

Get to Know Your Monitoring Station



Account #: _____

Passcode Hint: _____

Duress Hint: _____

REMOVE THIS CARD AND STORE IN A SAFE PLACE.

Two Redundant Central Station Locations

Office Locations

Arizona, Florida, Maryland, Ohio, Pennsylvania, & Texas



The Monitoring Association



Find Us Online



YOUR MONITORING STATION

Dynamark has been in the security business for over 40 years. All of our central station operators are certified by The Monitoring Association's rigorous training courses.

At Dynamark our people care about our customers. We here to give you the service and the attention you expect and deserve.

Fast, reliable, and courteous, our dispatchers make a difference and keep you safe!

At Dynamark, We Protect America.



ACCIDENTAL ALARMS



If you accidentally activate your alarm make sure you are prepared to receive a call from us. We will call you in about 30 seconds and we ask that you wait for our call instead of calling in to cancel. We will not dispatch authorities without first contacting you.

Keep in mind, some security panels will automatically send a notice to the central station to cancel the alarm if you enter your code in a timely manner. Ask your installer to explain whether or not your panel is equipped with this feature.

Failure to report a false alarm could result in a visit from your local police and/or fire department, who may charge you a fine for a false alarm dispatch.

TESTING YOUR SYSTEM

Dynamark recommends that you test your system once a month to ensure it is working properly. **Before testing the system you must call Dynamark to let us know to place your system "ON TEST"**. Failure to do so could result in accidental alarms and unnecessary dispatches. Please be prepared to provide the following information:

- Your Name
- Your Account Number
- Your Passcode
- The length of time to be "on test"

Remember: during the test period you will not receive calls from Dynamark and the authorities will not be dispatched. You can test only one sensor or the entire system. Once complete you will receive your test results by calling Dynamark. If you do not ask to be placed "off test" your system will remain "on test" for the entire length of your requested time. Visit dynamarksecurity.com/testing for more detailed information.

ADDITIONAL SECURITY

Don't forget to include these vital components to your security system.



Flood Sensor
Detect the presence of water before extensive damage occurs.



Smoke Detector
Protect your home from fire with a smoke detector that connects to your alarm system.



Carbon Monoxide Detector
CO2 gas is invisible and deadly. A built in siren will alert your household & the central station.

Important Contacts

 **Central Station:**

 **Billing:**

 **Schedule Service:**